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TO: USPTO

ZILKA-KOTAB, PC

NO. 1088 P. 1  
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**ZILKA-KOTAB**  
PC  
ZILKA, KOTAB & FEECE<sup>TM</sup>

95 SOUTH MARKET ST., SUITE 420  
SAN JOSE, CA 95113

TELEPHONE (408) 971-2573  
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**FAX COVER SHEET**

<b>Date:</b> November 28, 2005	<b>Phone Number</b>	<b>Fax Number</b>
<b>To:</b> Examiner Serrou	(571) 273-8300	
<b>From:</b> Kevin J. Zilka		

Docket No.: BVOC025

**App. No: 10/078,188**

Total Number of Pages Being Transmitted, Including Cover Sheet: 14

**Message:**

Please deliver to Examiner Serrou.

Thank you,

Kevin J. Zilka

☐ Original to follow Via Regular Mail ☒ Original will Not be Sent ☐ Original will follow Via Overnight Courier

\*\*\*\*\*  
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AT (408) 971-2573 AT YOUR EARLIEST CONVENIENCE

November 28, 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICERECEIVED  
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NOV 28 2005

In re application of:

Werner, Laura A.

Application No. 10/078,188

Filed: February 15, 2002

For: ENHANCED GO-BACK FEATURE SYSTEM)  
AND METHOD FOR USE IN A VOICE PORTAL ))  
)  
) Art Unit: 2654  
)  
) Examiner: Serrou, Abdelali  
)  
) Date: November 28, 2005  
)CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for Patents, Alexandria, VA 22313-1450 at facsimile number: (571) 273-8300 on the above date.

Signed

Erica L. Farlow

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

- ☒ Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
- ☒ If the required fees are missing or any additional fees are required to facilitate filing the enclosed response, please charge such fees or credit any overpayment to Deposit Account No. 50-1351 (Order No. BVOCPO25). A copy of this sheet is enclosed for billing purposes.

Respectfully submitted,  
Zilka-Kotab, PCKevin J. Zilka  
Registration No. 41,429P.O. Box 721120  
San Jose, CA 95172-1120  
Telephone: (408) 971-2573

(Revised 1/96)

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NO. 1088 P. 3

NOV 28 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Werner, Laura A.

Application No. 10/078,188

Filed: February 15, 2002

For: ENHANCED GO-BACK FEATURE SYSTEM)  
AND METHOD FOR USE IN A VOICE PORTAL )

)  
)  
) Art Unit: 2654

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) Examiner: Serrou, Abdelhak

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) Date: November 28, 2005

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Signed

Erica L. Farlow

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Alexandria, VA 22313-1450

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Respectfully submitted,  
Zilka-Kotab, PC

Kevin J. Zilka  
Registration No. 41,429

P.O. Box 721120  
San Jose, CA 95172-1120  
Telephone: (408) 971-2573

(Revised 1/96)

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NO. 1088 P. 4

-1-

NOV 28 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Werner, Laura A.

Application No. 10/078,188

Filed: February 15, 2002

For: ENHANCED GO-BACK FEATURE SYSTEM  
AND METHOD FOR USE IN A VOICE PORTAL

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)  
) Examiner: Serrou, Abdelali  
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22313-1450 at facsimile number (571) 273-8300 on the above  
date.

Signed:

Erica L. Farlow

AMENDMENT B

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed August 31, 2005, please enter the  
following amendments believed to place the claims in condition for allowance.